

Terms and Conditions

Booking Fee

In order to secure the date a 30% deposit payment of the total cost agreed is required. This payment will then be subtracted from the balance payment.

Payment of the deposit is an acknowledgement of the terms and conditions for Blew Flowers.

<u>Agreement</u>

This agreement contains the entire understanding between 'Blew Flowers' hereafter 'the Florist' and the bride and groom. If the proposal and quotation are accepted you will receive a contract that you will be required to sign. A new contract will be issued if and when alterations are made.

Quote and Payment

The date is not booked until the deposit payment has been received.

The quotation is valid for 30 days and all costs include labour, delivery and VAT. Following our consultation you will receive the proposal and quotation, this is a guide price as you may make changes closer to the wedding day. You will receive a final invoice 30 days before your wedding and payment will be due no later than two weeks before the wedding. Flowers will not be ordered until the balance payment has been received. Payment is accepted via bank transfer.

Cancellation

In the event of cancellation, the booking fee will not be refunded and complete cancellation will be required in writing.

Availability of Flowers

I can not guarantee specific stems. I will work with your wish lists if the flowers are available, however if they are not then I will use the wish list stems as inspiration for alternatives. I can work with a list of flowers, colours and/or images that you can send me. Please note that I will work to re-create colours and images but they will be used as inspiration as I could never produce identical flowers or designs.

Deliveries

Delivery times will be arranged with the bride and groom with a consideration for the venue close to the wedding date. Any queries must be raised 30 minutes prior to the delivery time by phone call only.

Hire of Vases or Crates etc

Items are available for hire but charges will be made for any damages. The full cost of item will be required if the item cannot be reused or cannot be found.

Photographs

Blew Flowers reserves the rights to take photographs of the flowers and the setting prior to the wedding, which may be used for marketing purposes.

Responsibility

Blew Flowers accepts no liability for injury, loss or damage to the hirer of any equipment hired for use at the venue or event.